

**Knowledge-Based Decision Making (KBDM)**  
to reach an informed group conscience

**Technology Coordinator Proposition**

To add to this KBDM document, please email GW, Website Coordinator Panel 60, at  
webmaster@la-al-anon.org

Date started: May 23, 2021

Updated:

Disposition:

**Topic:** Consideration of expanding the job duties of the Website Coordinator to include all technical aspects related to the LA AFG Assembly and updating the title to Technology Coordinator, along with a formal recognition of the entity known as the “Area 22 Tech Team.”

**Framing:**

**The reason for this discussion is to develop an accurate job description of what the position currently known as Website Coordinator does.**

**Background Information:**

On June 29, 2020, at a Webex meeting with the LA AFG Area Assembly Officers, the Website Coordinator volunteered to take the lead in the planning of putting on a Virtual Area Assembly. At this time, a group of volunteers was formed to achieve this task. This group came to be known as the Area 22 Tech Team. As other technical issues came to light, this group began open discussions on these issues as well. At the writing of this document the Website Coordinator is spending more than 50% of the time dedicated to this service on technical issues above and beyond maintaining the state AFG website.

**The Elements of KBDM**

- Open communication between leadership and membership
- Dialogue before deliberation
- All those involved in the decision will have full access to all information.
- We have confidence in the competency of our partners—presume goodwill.
- We exist in a culture of trust.

**The KBDM Questions**

- 1. What do we know about our membership's needs, wants, and preferences that is relevant to this discussion?**
  - a. Technology is becoming an ever more integral part what is needed to accomplish the mission of LA AFG Area Assembly.
  
- 2. What do we know about our resources that is relevant to this discussion?**
  - a. Through the function of the Area 22 Tech Team it confirms the fact that our Area has members that have technical skills and a desire to contribute to our service structure.
  
- 3. What do we know about our environment that is relevant to this discussion?**
  - a. The pandemic reinforced the concept that life can change at a moment's notice.
  - b. It is a proven axiom that confronting issues early on inevitably proves more effective than waiting until a crisis exists.
  
- 4. What are the ethical implications of our choices (the pros and cons)?**
  - a. Technical issues do not exist in a vacuum, therefore open discussion of any and all identified ethical considerations is vital.
  
- 5. What do we wish we knew but don't?**